

# Online Account Management Available

Get Started Today!

Visit: [myaccount.hartfordutilities.org](http://myaccount.hartfordutilities.org)

## CREATE YOUR ACCOUNT

Go to: [myaccount.hartfordutilities.org](http://myaccount.hartfordutilities.org)

Select “create an account”. Be sure to use your account number and account name as it appears on your utility bill this month.

## VIEW YOUR BILLS

You are able to enroll in paperless billing, view your current bill and see previous usage history. When enrolled in paperless billing you will receive a monthly bill availability notification; along with additional utility email notices.

## PAY YOUR BILL


Securely pay your bill using a credit card or bank account via Payment Service Networks (fee will apply).

## MANAGE YOUR DATA

After you have successfully created your MyAccount account you will be able to spot trends, track your usage and even take part in energy-related alerts such as high water usage. You can also compare rates easily at the click of a button!

## UPDATE MAILING ADDRESS AND PHONE NUMBER

You can update your account mailing address and primary phone number listed on your account.

Go to “View/Pay Bill” screen and then select the edit pencil icon  next to your account number.



109 North Main Street, Hartford, WI 53027  
262-673-8212

# How to Create an Account

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HARTFORD ELECTRIC & WATER

Email Address Password Login

Remember me  Forgot your Password? Create an Account 2

Create your account below

Name on Account 3 Exactly as it appears on your statement

Account Number 4 Exactly as it appears on your statement

Email Address 5 name@domain.com

Choose Password 6 New password must be 6 or more characters

Re-enter Password

Secret Question 7 What street did you grow up on?

Secret Answer

CREATE ACCOUNT 8

1. Go to: [myaccount.hartfordutilities.org](https://myaccount.hartfordutilities.org)
2. Click on Create an Account
3. Type the name **exactly** as it appears on your current bill.
  - If your name is spelled incorrectly, please contact the utility office after you sign up.
4. Type the account number **exactly** as it appears on your current bill.
  - There should be no zeros in front.

HARTFORD UTILITIES

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Statement

Customer: JOHN SMITH 3

Account Number: 123456-01 4

Service Address: 123 N MAIN

Statement Date: 5/27/2022

Service Period: 4/27/2022 - 5/24/2022

Bill Type: REGULAR

5. Type in your email address.
6. Choose a password and re-enter to verify.
7. Select a secret question and type in your answer.
8. Click on "CREATE ACCOUNT".